

## Overhead Service

**Service lines** are the wires that run from a pole to your house. They are Central Hudson's responsibility in most cases, except when the home is a considerable distance from the road. In that case, you may own the poles and electric line between our pole and your home. Call us if you need specific information about your property.

## When Something Goes Wrong With The Electricity At Your House, Who Is Responsible?

Sometimes confusion arises over who is responsible for the maintenance and/or repair of electrical facilities in and around a house – the homeowner or Central Hudson?

Here are some guidelines and definitions to help you know who to call when your electric service needs repair.

**SAFETY FIRST!**  
Never Tamper With Electric Meters or Electric Service Lines. To Do So Can Result In Serious Electric Shock.

## Underground Service

Central Hudson is responsible for repairs to underground electric service lines to homes in residential developments served with underground utility lines.

Homeowners are responsible for repairs to underground service lines in areas served by overhead utility lines. An electrician should be called to make the repairs, or you may ask Central Hudson to make the repair for a fee.

The **Service Bracket** attaches the service line to the house. Your electrical contractor installs it, and you are responsible for maintaining it.

The **Weather Head**, attached to the cable, prevents damage to the wiring. It is installed by your electrician, and you are responsible for its maintenance.

The **Service Entrance Cable** runs from the Weather Head through the Meter Box to the panel box inside the house. It is installed by your electrical contractor. You are responsible for its maintenance.

The metal **Meter Box** is installed by an electrical contractor, and you are responsible for its maintenance. If you need the meter box removed for any reason (for example, to replace your siding) call us at least 48 hours in advance. We'll unfasten the box, and upon notification, return to reattach it.

Central Hudson owns, installs, and maintains the **Meter**.

The panel box and the wiring inside the house are your responsibility.