

ELECTRIC SERVICE EQUIPMENT

Who is responsible?

Sometimes, confusion arises over who is responsible for the maintenance and repair of electric service equipment in and around a house. Use the diagram below (for overhead lines) to help distinguish between service equipment owned by Central Hudson and service equipment owned by you, the customer. This will help you know whom to call when there's a problem with your electric service.

» **A: Service lines*** are the wires that run overhead (from a pole) or underground to your house.

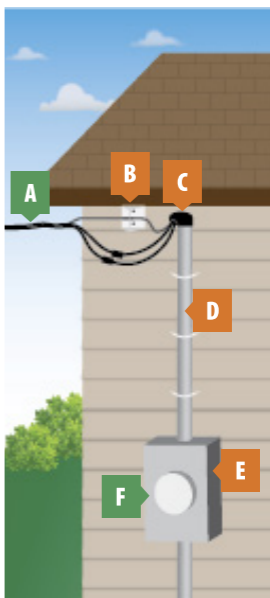
» **B:** The **service bracket** is where the service line attaches to the building.

» **C:** The **weather head** prevents damage to the wiring. It's the entry point for wires going to the meter box.

» **D:** The **service entrance cable** runs from the weather head through the meter box to the electric panel in your home.

» **E:** The **meter box** is installed by an electrical contractor. If you need it removed (for example, to replace your siding), call Central Hudson at least 48 hours in advance. We'll unfasten the box and, upon notification, will return to attach it.

» **F:** The **meter** measures the amount of electricity you use.



A, C, D, F Central Hudson is responsible for these items.

B, E The customer is responsible for these items, which are installed by an electrical contractor.