



Customer Account Services

July 11, 2022

Dear valued customer,

The alternate electricity supplier you selected, Icon Energy, LLC, has been suspended from the ability to purchase electricity on your behalf by the New York Independent System Operator (“NYISO”). Therefore, Central Hudson has terminated Icon Energy’s ability to participate in Central Hudson’s Energy Choice Program pursuant to the New York State Public Service Commission’s Uniform Business Practices. Your account will be returned to full-service electricity supply from Central Hudson as of your last bill on or before June 15, 2022. Central Hudson will now supply and deliver your electric service at full-service rates.

If you wish to continue to participate in Central Hudson’s Energy Choice Program, you must enter into an agreement with another service provider. For more information about our Energy Choice Program and to find another service provider, please visit www.CentralHudson.com/EnergyChoice.

If you have questions about finding an alternative energy supplier, please email us at www.CentralHudson.com/ContactUs and select the topic “ESCOs or Community Choice Aggregation.”

Sincerely,

Central Hudson Customer Account Services

Understanding supply costs

In addition to fees and taxes, your energy bill includes charges for energy supply costs and for Central Hudson's delivery services. Payments toward supply costs pass through Central Hudson to pay power plant operators and natural gas supply providers. Supply rates are market-based and fluctuate, depending on factors such as customer demand, available supply and the cost of fuels. Customers who use an Energy Service Company (ESCO) for the purchase of energy supply may have opted for a fixed-rate agreement for supply charges. Rates for supply purchased by Central Hudson are variable.