

Usage History Website

The usage history website will accept the old account number as well as the new account numbers. The new account number to be used on this website will be the 11 digit account number. The POD ID will not be required on the usage history website.

The current usage history website shows the following information:

- County*
- Municipality*
- Sales Tax Rate*
- Meter Number
- Next Scheduled Meter Read Date
- Bill Cycle*
- Bill Frequency*
- Rate Code
- Load Zone*
- 2021/2022 ICAP Tag*
- Load Profile / Usage Factor*
- 24 months of usage
- Demand determinants (for gas accounts)
- DCQ Forecast (for gas accounts)

All items with a * will not be available immediately after cutover. In the meantime, you may contact retailaccess@cenhud.com to obtain the information.