



## Account Number Format

The customers information will appear on their bill in the following format:



Meter # 53463798 Residential Service  
POD ID: 1000286084

Account Number: 2100-3038-19-3

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Message Center

The contract account number “21003038193” and the POD (Point of Delivery ID number) “1000028684” will need to be included in EDI as “210030381931000028684”.

- The dashes in the account number should not be included in the EDI transactions.
- The account provided in EDI will need to be 21 digits.
- There is a different POD ID number for every service. If the customer has different services (ex: gas, electric and area Lights) they would have 3 different POD ID numbers that would be combined with the Contract Account number.