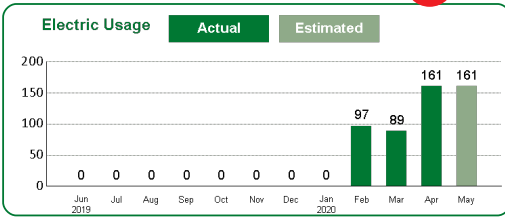


Billing Detail

Meter # 00000000 Residential Service

POD ID: 0000000000



Electric Service Charges 161 kWh at a cost of \$44.51
Average Daily Cost for Electric \$1.4837

POD ID NUMBER

A new feature, you will find this number at the top of each service listed in the “billing detail” section of your Central Hudson bill (see **Example C**). If you have an online account or use our mobile app, you’ll find the POD ID number(s) in the account details section. You will have one POD ID number for each service type (electric and/or gas) you have with Central Hudson.

NEXT STEPS: No action required unless you choose to enroll with an energy service company (ESCO) for your energy supply. This number is needed for new enrollments with an ESCO.

BILL PAYMENT IMPACTS: None.



PLEASE READ:

IMPORTANT ACCOUNT CHANGES

Central Hudson is making improvements to provide you with a better customer experience, so that you can more easily manage your energy service and interactions with us.

These upgrades come with important changes to your account which will begin on July 6, 2021.

People. Power. Possibilities.

Central Hudson

A FORTIS COMPANY





A Account Number: 0000-0000-00-0
Customer Number: 000000000 **B**

284 SOUTH AVENUE
POUGHKEEPSIE NY 12601-4839
www.CentralHudson.com

Service For: MR. JOHN DOE
123 FIRST STREET
POUGHKEEPSIE NY
12601-1234

Contact Us

Email, "live chat" and other options: CentralHudson.com/ContactUs
Report an outage: CentralHudson.com, 845-452-2700 or text OUT to 236483
Natural gas odors: Call 911 or 1-800-942-8274
Fallen wires and other electrical hazards: Stay at least 30 feet away and call 911

Ways to Pay



ONLINE:
CentralHudson.com/MyAccount



MOBILE APP:
Download at CentraHudson.com/MobileApp

Bill Summary

Previous Billed Amount	\$1,012.78
Payment Since Last Bill- Thank You!	\$-1,012.78
Current Charges	\$678.67

Total Amount Due Now **\$678.67**

ACCOUNT NUMBER

You will receive a new 11-digit account number. This number can be found at the top of each page of your Central Hudson bill (see **Example A**) and, if you have an online account or use our mobile app, at the top of your account summary page.

NEXT STEPS: Once you receive this new number, use it whenever it's required do business with Central Hudson – and discontinue using the account number assigned to you prior to receiving this new number.

BILL PAYMENT IMPACTS: If you pay your Central Hudson bill through your financial institution, enter your new account number on your bank's bill payment platform. If you have automatic payments set up through your financial institution, you may need to update the account number on the login page.

CUSTOMER NUMBER

A new feature, this number will be found at the top of the first page of your Central Hudson bill, below the account number (see **Example B**). If you have an online account or use our mobile app, you'll find the number at the top of your profile page.

NEXT STEPS: No action required. If you move to a new location within Central Hudson's service territory, this number – and all your account preferences – will remain with you, providing a smoother experience. If you have multiple accounts with Central Hudson, you will be able to view all your accounts online at once using this number.

BILL PAYMENT IMPACTS: None.