

Stefanie Pola
Gas Forewoman
Gas Operations – Capital Construction



May 12, 2021

Dear Central Hudson Customer,

As an essential provider, Central Hudson continues to deliver critical energy services to our customers, all while implementing work practices consistent with government health and safety guidance regarding the COVID-19 outbreak. We are committed to providing our customers with continuous energy services by maintaining and, when required, updating the energy delivery system. As a part of this commitment, Central Hudson is undertaking a comprehensive natural gas main and service replacement program in select communities throughout the Mid-Hudson Valley, to address and modernize aging infrastructure. This initiative is part of an effort to improve the safety, reliability and performance of the natural gas distribution system.

We are planning to invest in the natural gas system in your neighborhood by replacing the main lines in the street and service lines that connect to individual homes and businesses. This work will follow health and safety protocols established by health officials.

Central Hudson is working with our construction partner, Precision Pipeline Solutions, to install these new natural gas distribution mains and services. Replacement of approximately 300 feet of gas lines in the City of Newburgh is formally set to begin in May and the project is estimated to take 2 weeks to complete. Construction trenching will occur along:

- Liberty St, between Ann St and Broadway

If your service line is affected, Precision Pipeline Solutions will contact you to schedule an appointment for its replacement. Please note that this entire process requires work to be performed both inside and outside of your home or business. Natural gas meters currently located indoors will be relocated by Central Hudson or one of our contractors to an outdoor location to improve future access to this equipment by utility personnel. ***Due to the current pandemic and for your safety and security, our personnel will assess the individual circumstances at each home with residents to determine when and how these activities will take place.*** Indoor work will be conducted by trained professionals using personal protection equipment (PPE), including masks and gloves. Personnel will also disinfect affected surfaces in the work area upon leaving the premises. A video describing these safety protocols can be viewed at [CenHud.com/GasProjects](https://www.cenhud.com/GasProjects). All Central Hudson employees and contractors display identification badges.

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Any disruptions to your property will be restored by our crews or our professional landscape and paving contractors. If you do not own the home or property, please refer all decisions concerning this work to the property owner.

Central Hudson is working closely with your municipal officials in planning this work, such as coordination with paving, restoration, and other planned infrastructure projects. We appreciate your patience as we install new facilities to better serve your needs. If you have any questions about this activity, please do not hesitate to contact me at (845) 240-3688.

For more information about this important initiative and to view weekly updates for each project, visit CenHud.com/GasProjects on your browser or at the QR code below.

Sincerely,

Stefanie Pola
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Central Hudson Gas & Electric Corp.



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