



August 2022

Dear valued customer,

Community Choice Aggregation (CCA) is a program in New York that allows participating municipalities to purchase energy supply service (e.g., electricity or natural gas supply) in bulk on behalf of residents in their communities. Through this model, third-party companies provide energy supply to homes and businesses within a municipality or group of municipalities under one agreement and Central Hudson remains responsible for the energy delivery and billing.

Your municipality developed a CCA project that contracted with Columbia Utilities Power, LLC (“Columbia”) as the third-party electricity supplier to the CCA. In turn, you received electricity service through the municipal CCA. Recently, the energy grid operator (the New York Independent System Operator) ended Columbia’s ability to participate in the New York energy market because Columbia failed to make required payments to the operator. Therefore, your electricity service account was returned to full-service electricity supply from Central Hudson as of July 19, 2022.

You will receive notification about this change from your municipality’s CCA project, Hudson Valley Community Power. Questions may be directed to Hudson Valley Community Power at (845) 859-9099 extension 5, or solutions@joulecommunitypower.com.

Central Hudson will now supply and deliver your electric service. If you wish to receive your electric supply from an alternative supplier, you can elect to participate in Central Hudson’s Energy Choice Program. To find alternative energy supply information and compare prices, visit www.CentralHudson.com/EnergyChoice. If you have questions about finding an alternative energy supplier, please email us at www.CentralHudson.com/ContactUs and select the topic “ESCOs or Community Choice Aggregation.”

For Budget Billing customers: The budget billing program will need to reconcile due to the change and the balance will be due. You will receive a new budget payment amount for a new plan term. To make a payment or request a Deferred Payment Agreement to pay off this balance, please go to www.CentralHudson.com and click “Pay.”

Sincerely,
Central Hudson Customer Account Services

284 South Avenue
Poughkeepsie, NY 12601

www.CentralHudson.com